

T Cloud Public

Welcome Package
Oktober 2026



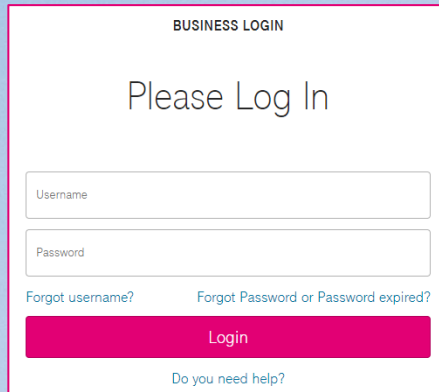
Cloud

Agenda

- 01 myWorkplace: The Commercial Interface & roles
- 02 myWorkplace: Invoices and Financial Dashboard
- 03 Console: The Product's Technical Backbone
- 04 Console: Identity & Access Management (IAM)
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01 – myWorkplace: The Commercial Interface & roles

myWorkplace / Business Login



<https://public.t-cloud.com/login>

- Portal for business view of T Cloud Public Services
- Invoices
- Financial Dashboard
- (User Management)

Commercial admin:

- Owner of the contract
- Can introduce contractual changes
- Access the financial dashboard, alerting as well as the invoice copies via myWorkplace/ Business Login
- By default, have no access to the T Cloud Public console

Technical admin:

- Initial Enterprise Administrator from technical side
- We do not recommend
 - to use this user for daily operation
 - grant further users access to T Cloud Public Tenant(s) via IAM in T Cloud Public Console (see [chapter 4](#))
- No access to financial dashboard / invoices (by default)

CUSTOMERS
DUTY TO KEEP
THE CONTACTS
UP TO DATE

02 – myWorkplace: Invoices and Dashboard

Via myWorkplace you can...

- check and download all invoices and documents (e.g., invoice details)
- verify the usage via [Financial Dashboard](#) (product description)
 - [User Guide](#)*
- Set Alerts to get notifications on defined thresholds

Accounting History



In the accounting history, you can see all the invoices whose contracts you are authorized to. You can download the invoices in various formats. You can use the date filter to expand your search and see more invoices.

[Go to Accounting History](#)

Financial Dashboard



Our T Cloud Public Financial Dashboard gives you a comprehensive view of your Cloud spendings. It helps you with detailed representations and configurable alerts to keep your costs in check.

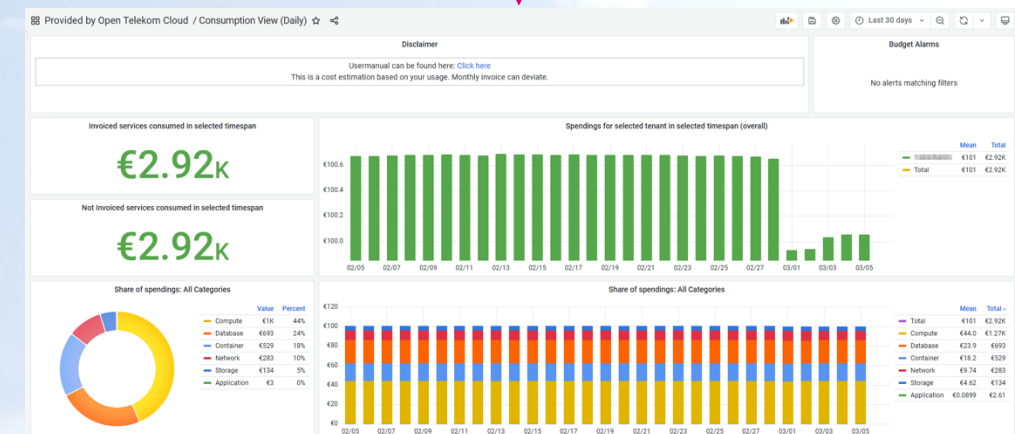
[Financial Dashboard](#) [Alerting](#)

Accounting History

Search From To

Contract Number	Accounting Number	Accounting Date	Accounting Sum	Product	Download	Invoice details
XXXXXXXXXXXX-TH	XXXXXXXXXX	2/12/2026 12:00:00 AM	€100 K	Open Telekom Cloud		
XXXXXXXXXXXX-TH	XXXXXXXXXX	2/12/2026 12:00:00 AM	€100 K	Open Telekom Cloud		
XXXXXXXXXXXX-TH	XXXXXXXXXX	2/12/2026 12:00:00 AM	€100 K	Open Telekom Cloud		
XXXXXXXXXXXX-TH	XXXXXXXXXX	2/12/2026 12:00:00 AM	€100 K	Open Telekom Cloud		
XXXXXXXXXXXX-TH	XXXXXXXXXX	2/12/2026 12:00:00 AM	€100 K	Open Telekom Cloud		
XXXXXXXXXXXX-TH	XXXXXXXXXX	2/12/2026 12:00:00 AM	€100 K	Open Telekom Cloud		
XXXXXXXXXXXX-TH	XXXXXXXXXX	2/12/2026 12:00:00 AM	€100 K	Open Telekom Cloud		
XXXXXXXXXXXX-TH	XXXXXXXXXX	2/12/2026 12:00:00 AM	€100 K	Open Telekom Cloud		

1 - 8 of 8 items



* Enterprise dashboard was renamed to financial dashboard

03 – Console: The Technical Backbone

Login to T Cloud Public Console using following link:

<https://public.t-cloud.com/console>

- T Cloud Public Services (Compute, Storage, Data Bases,...)
- User Management (Identity & Access Management)
- User Groups
- Projects
- MFA

Multitenant Login

OTC-EU-DE-000000000010000XXXXX

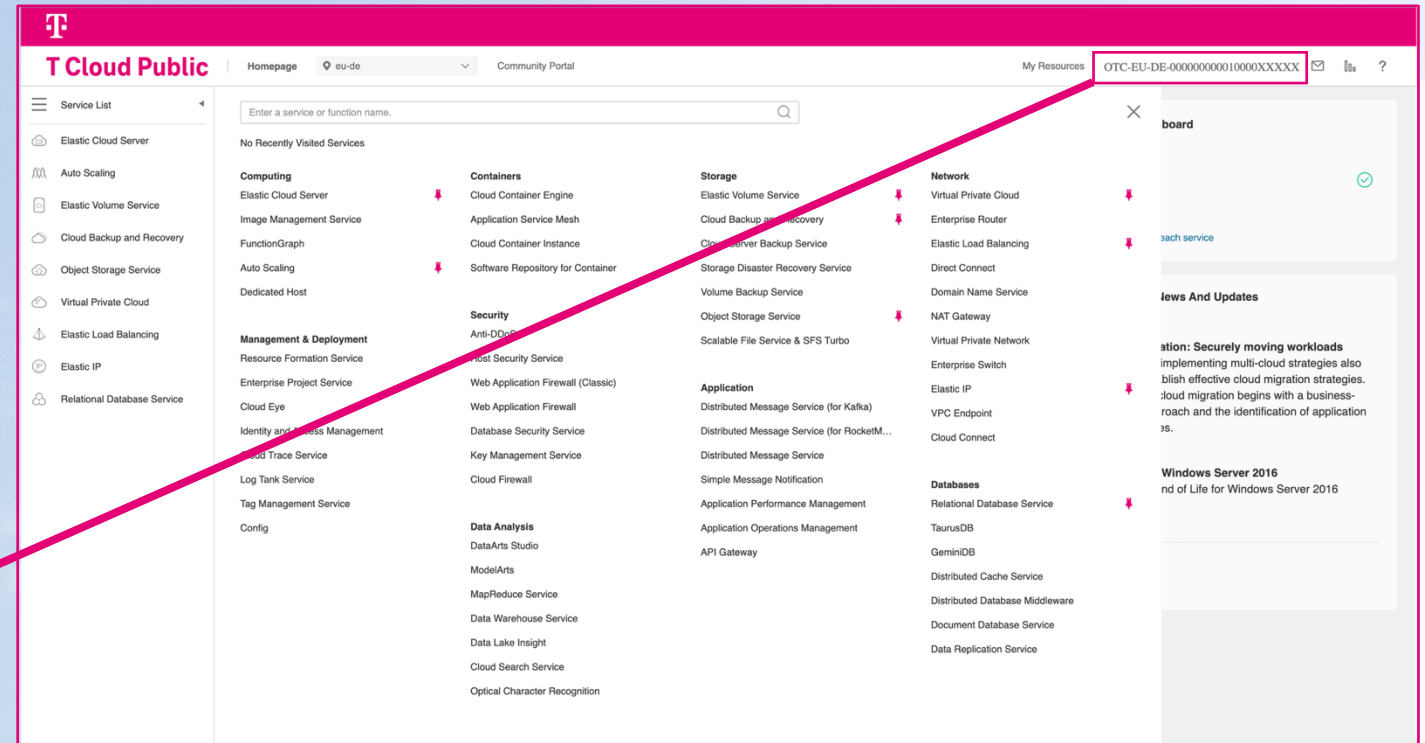
Username/Email address/Mobile number

Password

☐ Remember username

Log In

[Register](#)[Forgot password?](#)



04 – Console: Identity & Access Management (IAM)

As best practice we recommend to create users in the IAM (T Cloud Public Console).

Product description: [User management in the T Cloud Public](#)

Documentation:

- Identity & Access Management : [IAM User Guide](#)
- Permission Description: [User management and cloud service management permissions](#)

Hands-on training

- Limited user group: [Create a limited User Group](#)
- New users: [Create additional Users](#)

Management & Deployment

Identity and Access Management  

05 – Console: Regions

The T Cloud Public is the European Cloud.

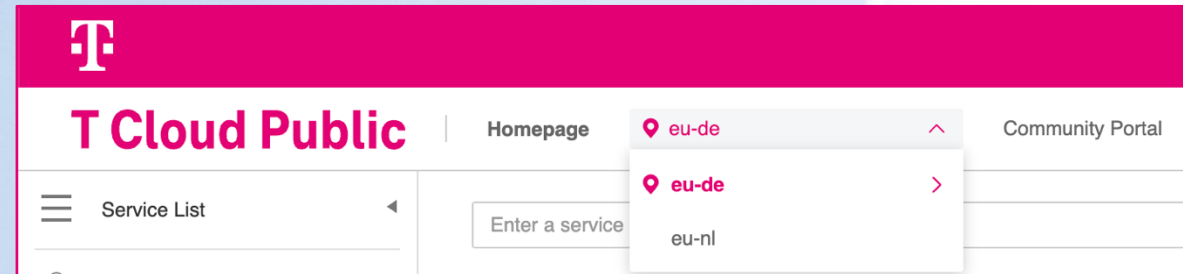
T Cloud Public offers two regions:

- Germany “**eu-de**”
- Netherland “**eu-nl**”

You can choose easily the region from the drop-down menu on the top, or change the region if you are booking a resource.

Find more information about our regions and the locations of our data centers:

- [T Cloud Public data centers](#)
- [Documentation about region and AZ](#)



06 - Ticketing & Support

T Cloud Support Center (24*7 available) – for technical issues

- Contact us via our contact form:
[Contact form](#)
- E-Mail:
support@t-cloud-public.com
- Phone from Germany:
0800 330 4477
- All other countries:
+800 330 44770



Best Practice: Relevant information needed in E-Mail to the support team

- Domain ID (Tenant ID, e.g., OTC0000000000XXXXXXXXXX or similar)
- Project ID (If no projects are used: „eu-de“ or “eu-nl”)
- IDs of servers and resources that are affected.
- Accurate description of the issue / error
- When did the issue/error occur the first time?
- Screenshots of the issue/error

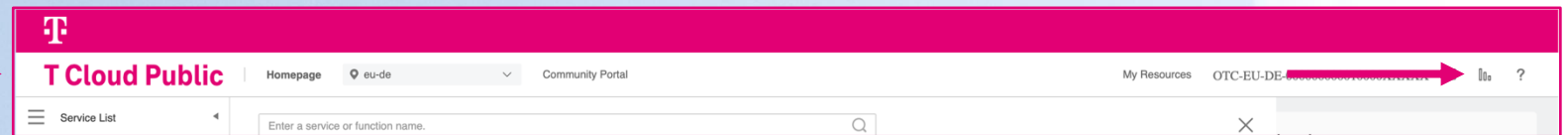
07 - Quota adjustment

What is a technical quota?

- Maximum number of bookable services, for e.g. ECS (Elastic Cloud Server)

Where can I find the current quota?

- In the T Cloud Public Console, on the upper right corner
- Here you will find „Total Quota“ and „Used Quota“



Can I increase or reduce the quota of a service?

- Yes, contact our Support Center support@t-cloud-public.com or use the [contact form](#)
- Add the information
 - Which quota shall be adapted
 - The current value of this quota
 - The wished future value of this quota

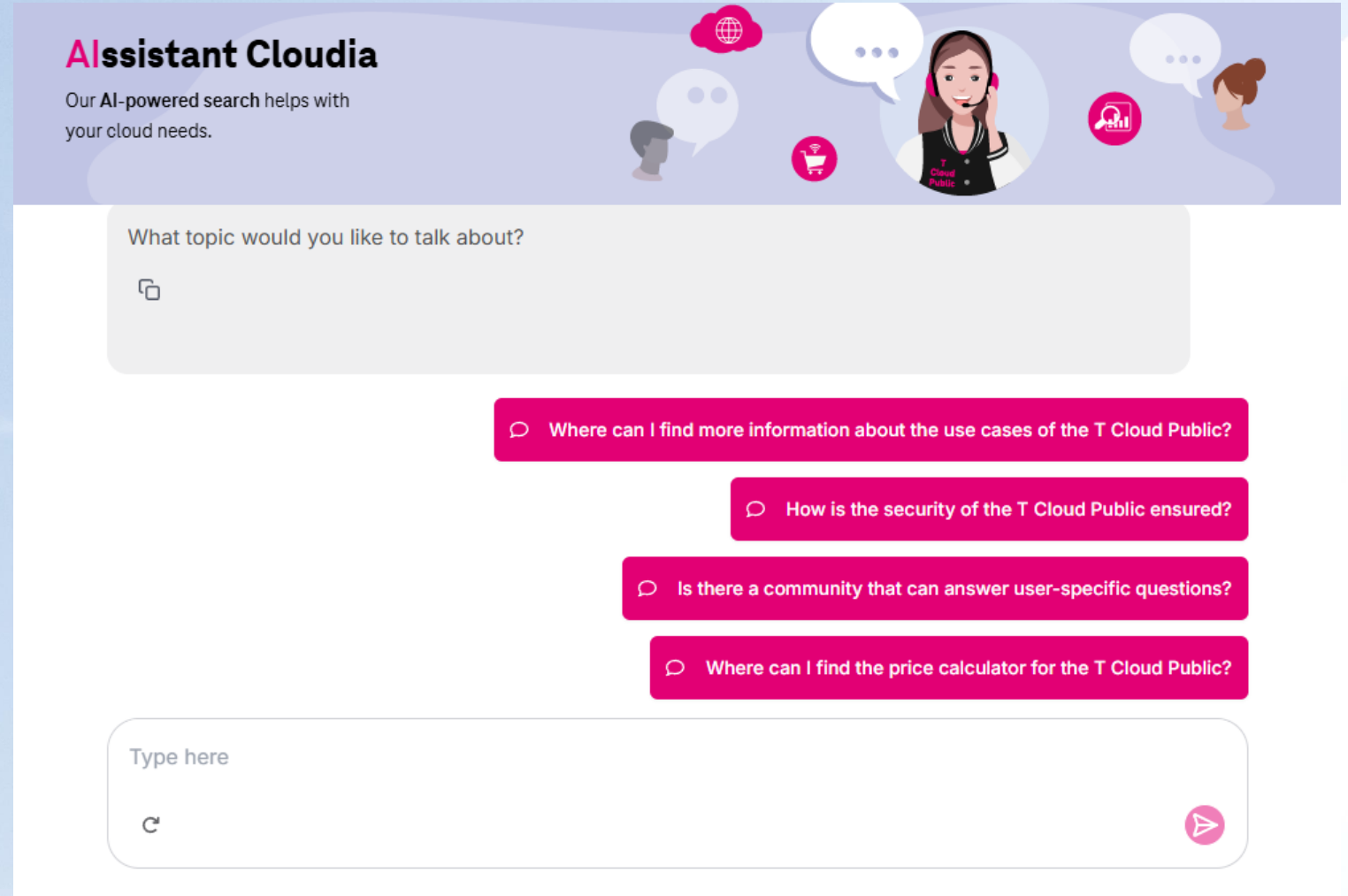
A screenshot of a table showing service quotas. A red arrow points from the text '„Total Quota“ and „Used Quota“' to the 'Used Quota' and 'Total Quota' columns of the table.

Service	Resource Type	Used Quota	Total Quota
Elastic Cloud Server	ECSs	1	100
	vCPUs	1	800
	Memory (MB)	1,024	1,638,400
Cloud Container Engine	Clusters	0	5
Image Management Service	Images	0	100
FunctionGraph	Code storage(MB)	0	10,240
	Function	0	400
	Workflow	0	512

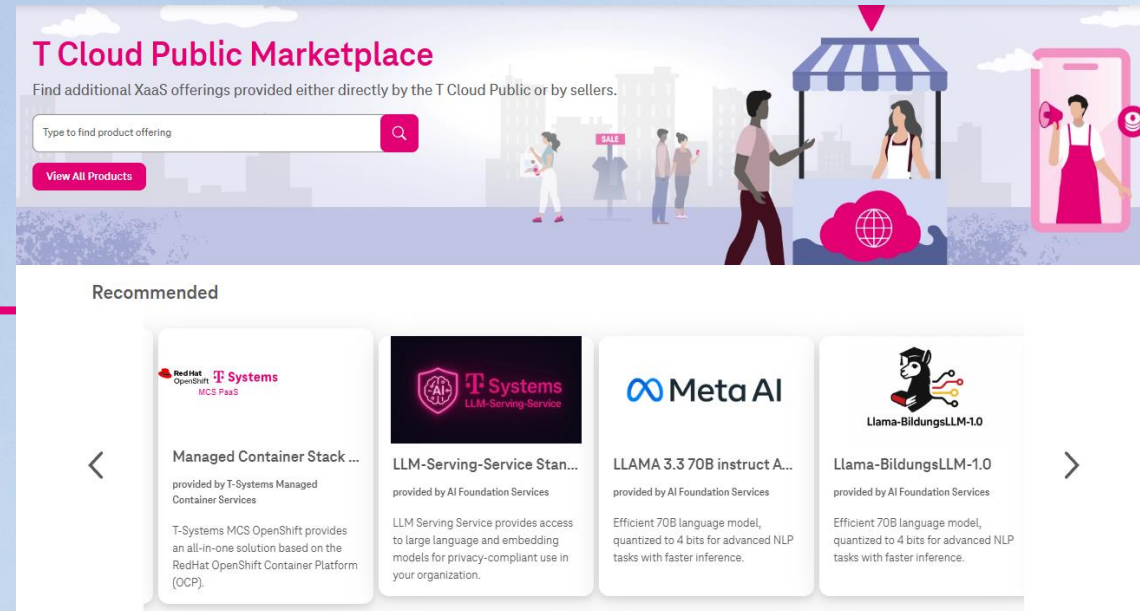
Details also available within the [Community](#).

08 – AI Assistant- Cloudia

- The [chatbot](#) will answer all your questions around T Cloud Public - questions about the product, information from our website, our documentation or community.
- You will find the AI chatbot on our [website](#) at the right bottom icons



09 – Marketplace: Connecting Sellers and Customers



Register at the Marketplace as a Seller or a Customer

Seller

Can publish offers via the marketplace seller center.

Seller can publish his or her Software in the Marketplace by creating a Product Offering.

Conditions ([GER](#) / [ENG](#))

Customer

interface to subscribe to and use services from third- party providers (sellers) in the Open Telekom Cloud.

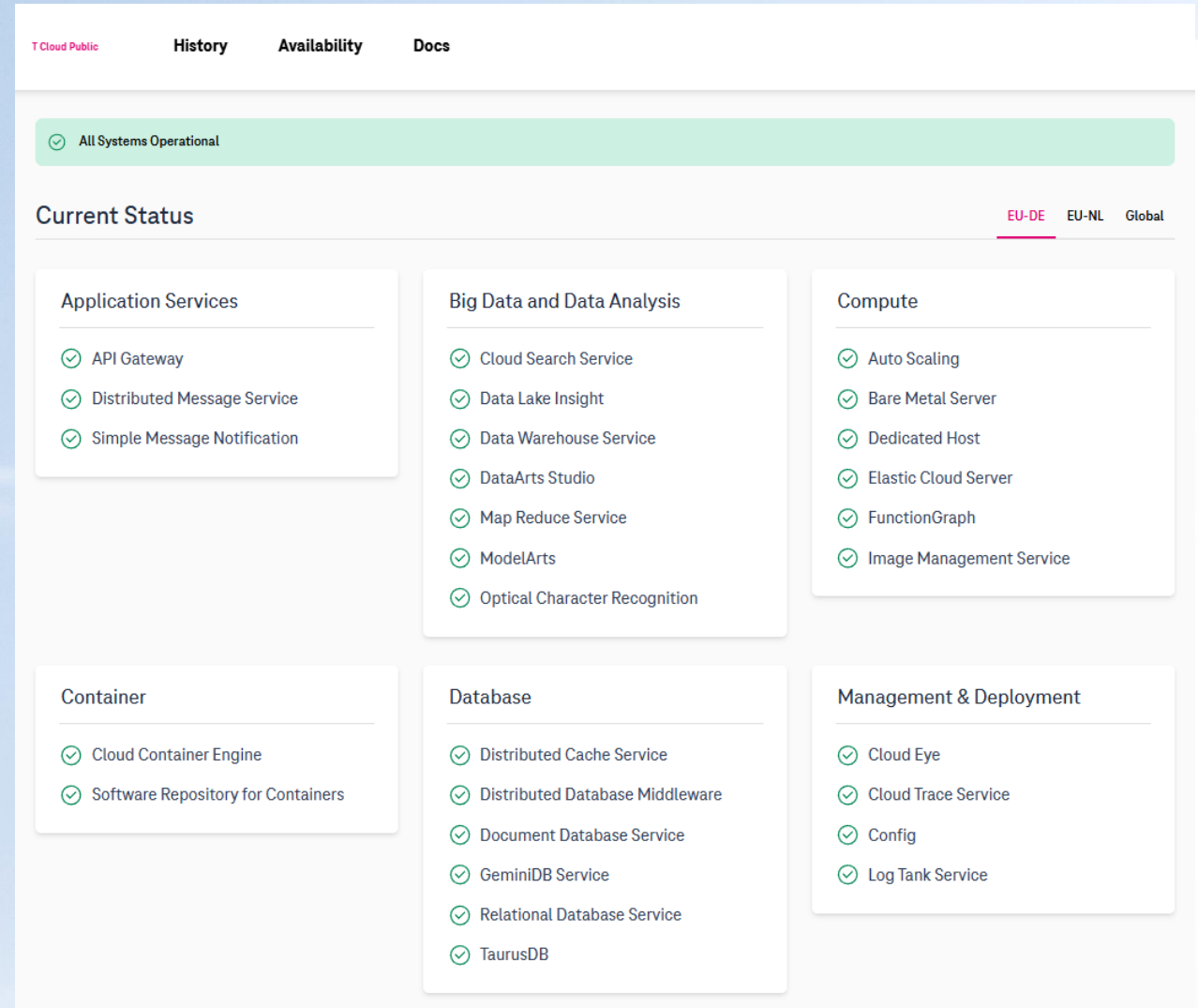
Conditions ([GER](#) / [ENG](#))

10 – Status Dashboard

Status Dashboard:

- verify the status of each service per region
- get informed in case of a maintenance or service interruption
- or use the Open Telekom Cloud App for mobile notifications

Documentation



The screenshot displays the 'T Cloud Public' Status Dashboard. At the top, there are navigation tabs: 'History', 'Availability', and 'Docs'. A green banner at the top of the main content area indicates 'All Systems Operational'. Below this, the 'Current Status' section is visible, with a sub-tab for 'EU-DE' (selected), alongside 'EU-NL' and 'Global'. The dashboard is organized into a grid of service categories, each with a list of services and their status (indicated by a green checkmark):

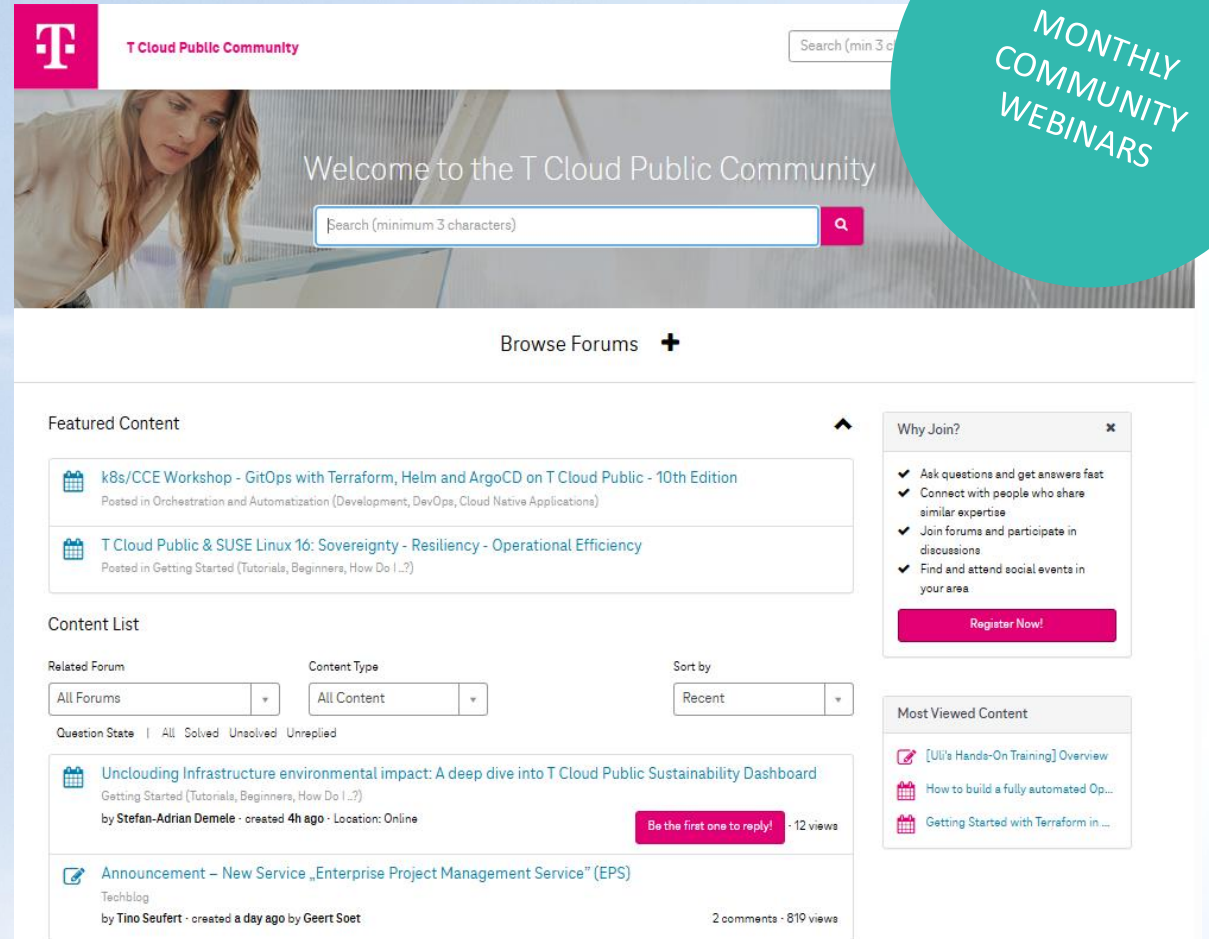
- Application Services**
 - API Gateway
 - Distributed Message Service
 - Simple Message Notification
- Big Data and Data Analysis**
 - Cloud Search Service
 - Data Lake Insight
 - Data Warehouse Service
 - DataArts Studio
 - Map Reduce Service
 - ModelArts
 - Optical Character Recognition
- Compute**
 - Auto Scaling
 - Bare Metal Server
 - Dedicated Host
 - Elastic Cloud Server
 - FunctionGraph
 - Image Management Service
- Container**
 - Cloud Container Engine
 - Software Repository for Containers
- Database**
 - Distributed Cache Service
 - Distributed Database Middleware
 - Document Database Service
 - GeminiDB Service
 - Relational Database Service
 - TaurusDB
- Management & Deployment**
 - Cloud Eye
 - Cloud Trace Service
 - Config
 - Log Tank Service

11 – T Cloud Public Community: Ask, Share, Learn

In the community you will find answers to your questions (FAQs) and you will be able to ask questions as well.

In addition, you will also find blog articles related to all topics around T Cloud Public.

- T Cloud Public [Community](#)
- [Uli's Hands-On Training]: [Overview](#)
- Previously recorded webinars available at: [YouTube](#)



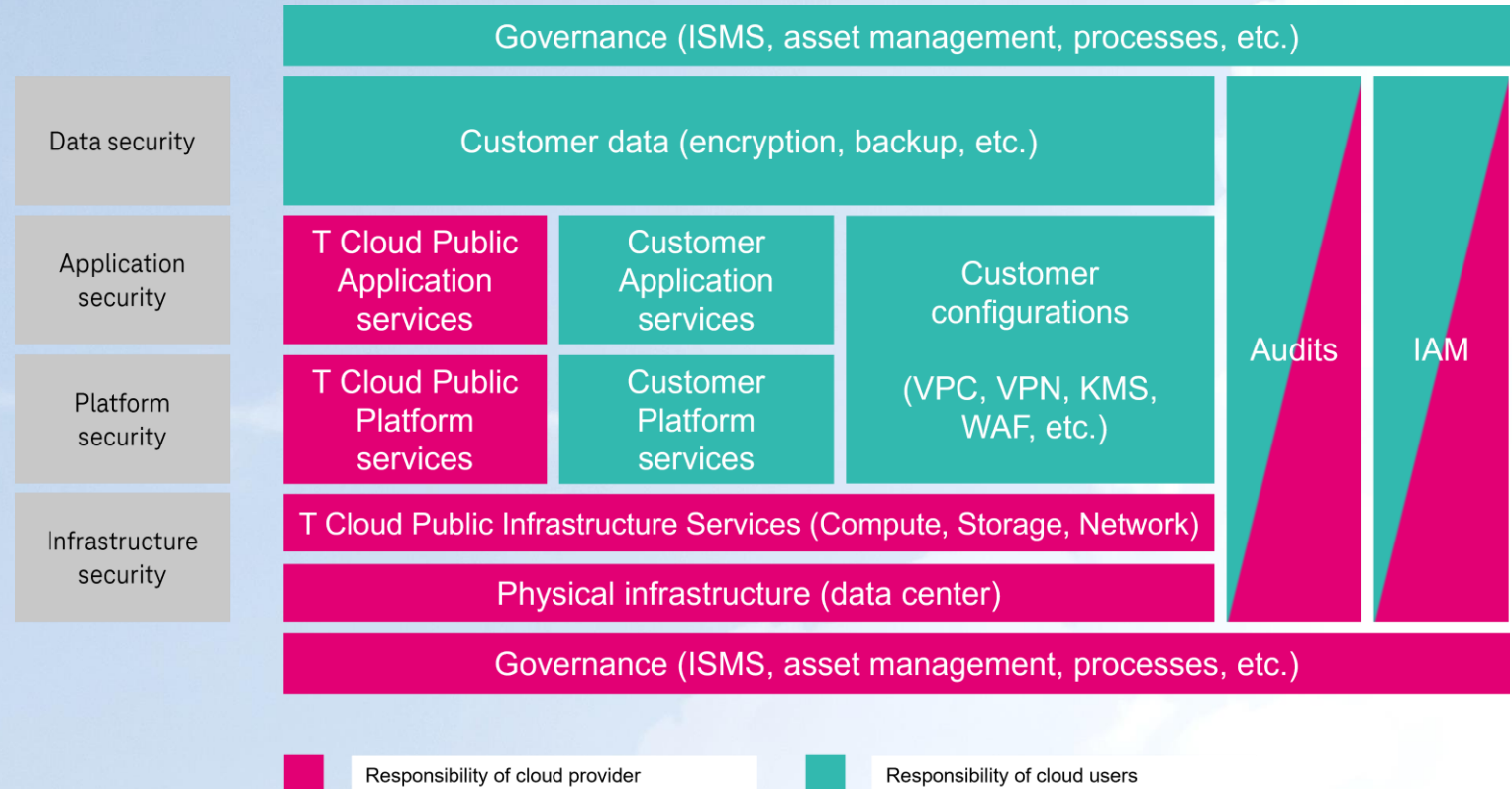
The screenshot displays the T Cloud Public Community website. At the top, there is a header with the T logo and a search bar. Below the header, a large banner features a woman looking at a screen with the text "Welcome to the T Cloud Public Community" and another search bar. A teal circular overlay on the right side of the banner contains the text "MONTHLY COMMUNITY WEBINARS". Below the banner, there is a "Browse Forums" button with a plus icon. The main content area is divided into two columns. The left column contains "Featured Content" with two items: "k8s/CCE Workshop - GitOps with Terraform, Helm and ArgoCD on T Cloud Public - 10th Edition" and "T Cloud Public & SUSE Linux 16: Sovereignty - Resiliency - Operational Efficiency". Below this is a "Content List" section with filters for "Related Forum" (All Forums), "Content Type" (All Content), and "Sort by" (Recent). The right column contains a "Why Join?" section with a list of benefits and a "Register Now!" button, and a "Most Viewed Content" section with three items: "[Uli's Hands-On Training] Overview", "How to build a fully automated Op...", and "Getting Started with Terraform in ...".

12 - Shared responsibility

The security and protection of **YOUR** data and systems in the T Cloud Public lies within your responsibility.



The security and data protection of the **T Cloud Public** itself, the underlying platform and systems, is ensured by T-Systems.



More about [shared responsibility](#) on our website.

13 – Terraform & OpenTofu Provider



Open Tofu (OpenSource Community) and Terraform (Hashicorp) as the market-common IaC (Infrastructure as a Code) tool, are supported by T Cloud Public

T Cloud Public offers a provider for Terraform/OpenTofu as a Third-Party Tool.

- Available in the [Terraform Registry](#)
- Available in the [OpenTofu Registry](#)
- Follow our development in [GitHub](#), where you can open an [Issue](#)

```
terraform {  
  required_version = "v1.10.7"  
  #  
  required_providers {  
    opentelekomcloud = {  
      source = "opentelekomcloud/opentelekomcloud"  
      version = ">=1.36.60"  
    }  
  }  
}  
  
provider "opentelekomcloud" {  
  domain_name = "Your Domain, like OTC00000000001000xxxxxxx"  
  tenant_name = "eu-de_MyProject"  
  auth_url    = "https://iam.eu-de.otc.t-systems.com/v3"  
  region      = "eu-de"  
  access_key  = "Your AK"  
  secret_key  = "Your SK"  
}  
  
resource "opentelekomcloud_vpc_v1" "vpc_with_tags" {  
  name = "my-vpc"  
  cidr = "10.0.0.0/16"  
  
  tags = {  
    CostCenter = "t-cloud-public"  
    Project    = "my-project"  
  }  
}
```

14 – Cloud Create

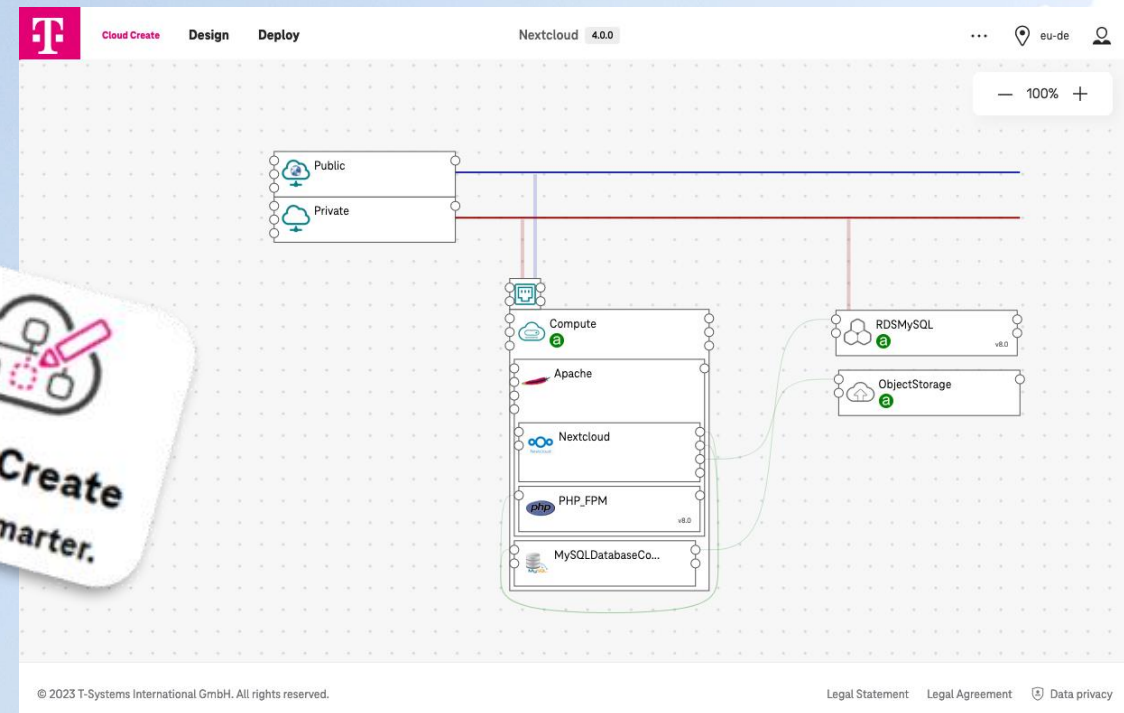
Design once, run anywhere – Operating applications in any cloud without any problems, regardless of the operator technology.

[Cloud Create](#) makes it much easier for software developers to design cloud-based applications. Afterwards, the applications can be run on T Cloud Public and Google Cloud Platform.

The software is free to use.

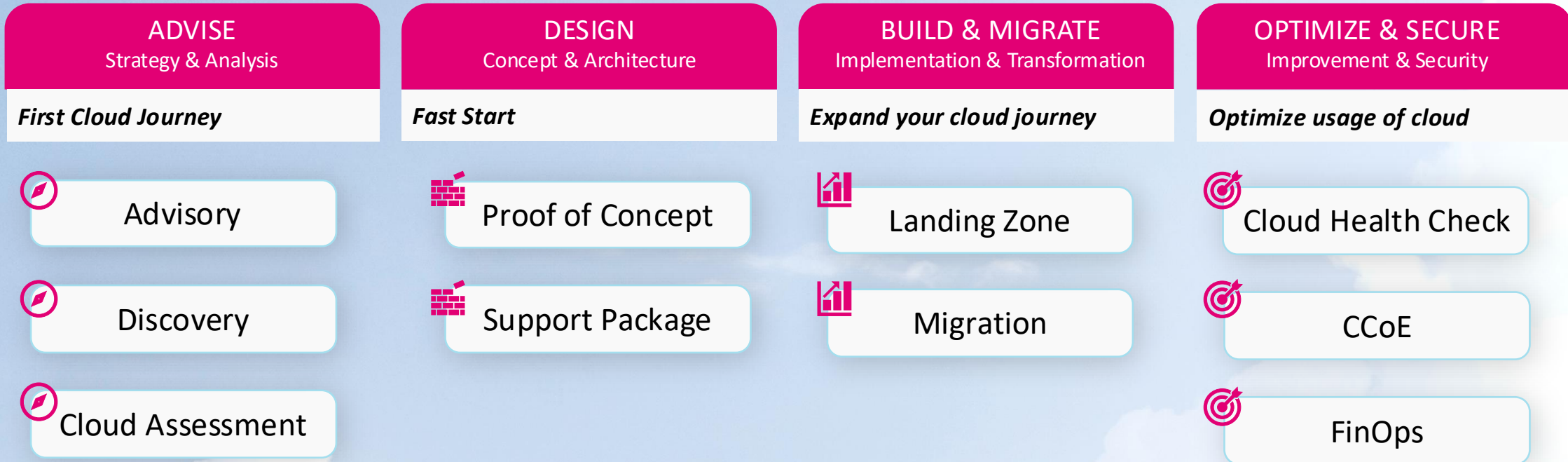
Further information:

- [Cloud Create Login](#)
- [Documentation](#)



15 – Professional Services

Support during your cloud journey



16 - Documentation & Links

Page	Comment
T Cloud Public website	Find all information and more ...
myWorkplace/Business Login	Commercial portal for buyers and managers with commercial information
Console	Multitenant Login for T Cloud Public
Status Dashboard	The Status Dashboard displays the status of the various services running on the platform
Price Calculator	Calculator for calculating landscapes and quick view about cost optimization with reserved models
Service Specification & Additional Terms and Conditions	Detailed Service Description
CDPA / Additional Terms and Conditions	Supplementary Terms and Conditions for Commissioned Processing (Sup-CP)
Public Images	Detailed information about our Public Images
Release Notes	Updates und new features of T Cloud Public, as well as EoL Announcements
Roadmap	Roadmap overview of upcoming Features
(Commercial) Blog	Interesting articles and use cases around T Cloud Public
T Cloud Public Community	Our Community for asking Questions, find answers and helpful technical blog articles
Architecture Center	Best Practices, Blueprints, Templates
[UI's Hands-On Training]	Hands-On Guide using T Cloud Public over Console.
Webinars on YouTube	Playlist of recordings of our Community Webinars
Newsletter	Register for T Cloud Public Newsletter

17 - T Cloud Public - 10th anniversary



Starting **April 1st**, we're kicking off a **10-month** birthday celebration featuring **10 cloud services**, each at **10% off**.

These services are representing some parts of the future of our platform: innovations, hidden gems and growth candidates ready to accelerate.

- **FunctionGraph (FG)**
- **API Gateway (APIG)**
- **Database Security Service (DBSS)**
- **Scalable File Service - General Purpose (GP FS)**
- **Host Security Service (HSS)**
- **Cloud Web Application Firewall (WAF)**
- **Optical Character Recognition (OCR)**
- **Log Tank Service (LTS)**
- **Enterprise Router (ER)**
- **Ubiquitous Cloud Native Service (UCS)**